FOR IMMEDIATE RELEASE

April 4, 2023

Richard Hahn (561) 327-6970 (<u>rich@richardhahn.com</u>)

The CMOOR Group Now Offers 24/7 Live Support

Always looking for better ways to support its clients in the security, fire, and life safety markets, The CMOOR Group will offer 24/7 live technical support by chat, email, and over the phone starting April 10, 2023.

Their current support coverage was Monday through Friday from 8:00 am to 8:00 pm EST.

CMOOR owns and operates SecurityCEU.com, ShowMYBadge.com, the SUTRA Learning Management System, and the Obsequio Compliance Management System (CMS). They also provide LMS implementations and custom content development services for many of the industry's top manufacturers, integrators, and trade associations.

The new 24/7 support will be available on SecurityCEU.com and all trusted client systems.

"No one else in the industry is offering 24/7 support via live chat, email, and phone," said Connie Moorhead, CEO of The CMOOR Group. "This new service extends The CMOOR Group's longstanding commitment to exceptional customer service and support in this industry. Companies choose us for our history in this industry, but they stay with us because of our white-glove treatment of our clients and those taking our courses."

The new 24/7 support allows The CMOOR Group to efficiently support its ever-growing multi-national customer base and offer complete flexibility in providing help when needed.

The new 24/7 live technical support number is 833-856-2399.

About The CMOOR Group

The CMOOR Group (<u>www.CMOOR.com</u>) is an ed-tech firm servicing the security, fire, and life safety industry with custom, boutique, and robust solutions. They take a systems approach to solving clients' problems by offering "edge-to-edge" services, including content development, LMS implementation, continuing education, and licensing compliance solutions.

###